


**ERP PROJECT IMPLEMENTATION EXPERIENCE**

At-a-Glance

**\*\*FINANCE PROJECT\*\***

Company/Industry	Project Description	Project Deliverables	Situation	Action	Result
<p><b>South West Water Co – Domestic water utilities industry</b></p> <p><i>1500 employees across 4 states: Texas, California, Oklahoma, Alabama; \$60 Million in Revenue in 2010</i></p> <p><b>Time Period</b> 2010-2012</p> <p><b>PMI PMBOK Phases</b>  </p> <p><b>Methodologies</b></p> <ul style="list-style-type: none"> <li>ASAP (1<sup>st</sup> project)</li> <li>StageGate (2<sup>nd</sup> project)</li> </ul> <p><b>Tools</b></p> <ul style="list-style-type: none"> <li>MS Project</li> <li>MS SharePoint</li> <li>Numara Footprints</li> <li>MS Excel</li> <li>SAP ERP ECC 6.0 – Finance &amp; Controlling Modules</li> <li>Plus others</li> </ul>	<p><b>SAP ERP Finance Implementation</b></p> <ul style="list-style-type: none"> <li>Contracted by the Vice President of IT Corporate Headquarters to train business units on data manipulation for daily Finance reconciliations.</li> <li>Contract expanded to include SAP implementation and ownership of Change Management working with IT Teams across a diverse spectrum of SAP modules.</li> <li>Reported directly to Vice President of IT and Senior Project Manager of Finance Team.</li> </ul>	<p><b>SAP ECC 6.0 Finance Modules</b></p> <ul style="list-style-type: none"> <li>FINANCE (FI)</li> <li>CONTROLLING (CO)</li> <li>INCLUDING: GL, AR, AP, CO, CCA</li> </ul> <p><b>CROSS APPLICATIONS:</b></p> <ul style="list-style-type: none"> <li>Materials Management (MM)</li> <li>Sales &amp; Distribution (SD)</li> <li>Human Resources (HR)</li> <li>Employee Self Service (ESS)</li> <li>Client Relationship Management (CRM)</li> </ul> <p><b>PROTOCOLS:</b></p> <ul style="list-style-type: none"> <li>Developed a working knowledge of both the IT and business side of Finance implementations.</li> <li>Worked with IT to align AS IS and TO BE states to close gaps identified in the blueprinting phase and realization phase.</li> </ul>	<p><b>Risk of project failure</b></p> <ul style="list-style-type: none"> <li>Accounts Payables and Accounts Receivable teams were having problems taking advantage of SAP to manipulate data using advanced features of MS Excel to close daily.</li> <li>Unable to complete daily reconciliations on time, send out customer’s bills, and conduct closings.</li> <li>Project was past cutover and had already gone live on their SAP Financial system.</li> <li>Teams could no longer use their legacy system to do their daily work.</li> <li>Huge problems for customers and the Board of Directors for the Water District because they were getting an enormous load of customer complaints.</li> <li>SAP Finance Teams were already working with technical consultants to fix the system, but it would take two months.</li> </ul>	<p><b>Implement project management and organizational change management</b></p> <ul style="list-style-type: none"> <li>Developed key relationships with stakeholders, developers, and programmers.</li> <li>Delivered customized training and job aides for lines of business and end-users in SAP processes.</li> <li>Instructed business on account reconciliations, developed job aides, and wrote process documentation.</li> <li>Utilized various software interfaces and advanced Excel features such as: Pivot Tables, Lookups, etc.</li> <li>Developed, audited, and reviewed functional design forms to minimize compliance issues.</li> <li>Analyzed large amounts of data for complex financials and reconciliations.</li> <li>Instituted Risk Management &amp; Quality Guidelines before external audits.</li> </ul>	<p><b>Lowered risk; lowered skill gaps, and improved collaboration</b></p> <ul style="list-style-type: none"> <li>Improved efficiency of the business units.</li> <li>Strengthened the Change Control and Transport Management &amp; Release Function.</li> <li>Lowered incidents of non-compliance issues cited during PriceWaterhouse Coopers external audits.</li> <li>Increase and improved knowledge transfer and knowledge management between business units and Implementation Team.</li> <li>NOTE: After first project implementation was completed, I was one of only two consultants asked to stay on for 2<sup>nd</sup> implementation involving multiple upgrades and project enhancement.</li> </ul>